

## Quality Bus Transport

West Midlands Bus On-Demand Guide  
by  
Via Transportation

Welcome to your guide to setting up your West Midlands On Demand account and booking your free demand-responsive transport to and from the Quality Bus Conference at Coventry Transport Museum.

Once you have followed the steps below and set up your account you will be able to book your journey to and from the transport museum through the WM On-Demand app from 7am to 8pm on July 12th & 13th, **free of charge**. You will also be able to pre-book your journey which we suggest you do. This will not only get you to the event but also give you the opportunity to try out the service and our technology.

### Register for on-demand

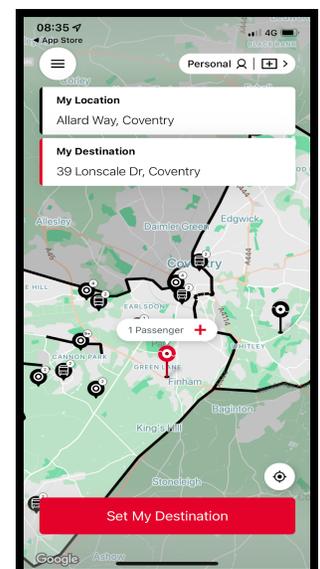
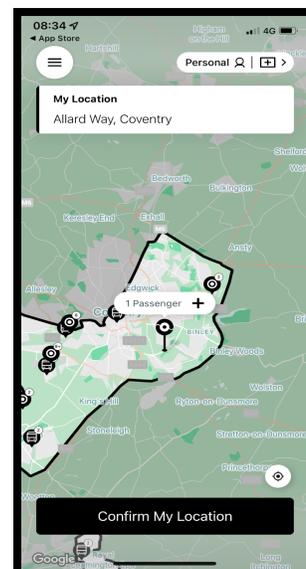
You need to register before you can book a journey.

1. Download the app on [Google Play](#) or [iOS](#).
2. Create an account. Follow the instructions and enter your details.
3. Add your payment card to your account. You cannot use cash. (You will not be charged for your trips to and from the event, the app just requires a card to set up your account)

### Book a journey

Once you have created an account you will now be able to book a trip.

1. To book a ride you start by selecting your pick-up location. You can do this by either dragging the black pin to your pick-up point and then pressing, 'Confirm My Location,' or by entering the address into the address bar at the top of the screen under, 'My Location'. Don't forget to adjust the number of passengers by pressing the + symbol.



2. You will then need to set your destination. To do this, again you can either drag the red pin to your drop-off location and press, 'Set My Destination,' or you can enter the address under, 'My Destination.'
  
3. Once you have selected your destination you will then be given your journey options, both on the DRT service and public transport. Click on the DRT option and press, 'Book This Journey.' You will then be presented with a booking confirmation message with all the details of your trip. Your pick-up spot will be shown by a black pin with an arrow pointing up. You may have to walk a few meters to get there.
  
4. If you would like to pre-book your bus you can do this by pressing on the schedule button beside the 'Book This Journey.' Here you will be able to select the date and time of your trip. Once completed you will see a booking confirmation message.
  
5. Once booked you will be able to track your bus and see your pick-up location and journey times in the app.

